SW-20445A-09-0077 W-02450A-09-0081 W-20446A-09-0080 W-01732A-09-0079 W-02451A-09-0078 W-01212A-09-0082

OPEN MEETING AGENDA ITEM



ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Priority: Respond Within Five Day

Fax:

Opinion

No. 2010

87972

Date: 7/19/2010

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

ΑI

Brandenburg

Account Name:

Al Brandenburg, Alterra HOA Director

Home:

Street:

Work:

<u>is:</u>

City:

Maricopa

CBR:

State:

ΑZ Zip: 85139

Utility Company.

Global Water-Santa Cruz Water Company

(J)

Division:

Water

Contact Name:

Carmelle Rodriguez

Contact Phone:

Nature of Complaint:

Received the following e-mail -

From: Al Brandenburg [mailto:& Sent: Sunday, July 18, 2010 6:45 PM

To: Utilities Div - Mailbox

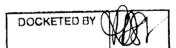
Cc: Rick & Joan: Debbie Cadue: Pamela Hilliard

Subject: Global Water rate hike

Arizona Corporation Commission

DOCKETED

JUL 2 0 2010



I see that the administrative Judge has recently supported Global Water's proposed significant rate hike, This even after last November's ACC meeting with all the HOAs, local government officials, and interested parties within Maricopa who clearly demonstrated the adverse financial impact on the community if this hike was to go through. Apparently there is no concern that this city will turn into a ghost town, with many residents leaving, HOAs being forced to increase dues that many will not be able to afford, and businesses looking elsewhere where utility costs are more reasonable. In the present economy, this couldn't come at a worse time. Residents of the community will be hit with a double whammy as increased HOA dues will be coupled with individual household rate increases. To justify Global's position by stating the intent is to increase profit margins (as I understand it presently about 3.5%) is almost criminal. There are many companies who would click their heels if making that margin in the present down economy. I am deeply disappointed that officials would disregard the well supported case for leaving the rates where they are or at least minimizing the increase. Other utilities like ED3 have held the line, why not Global Water? When all is said and done, if passed, Maricopa will look as brown as the desert in July throughout the entire year.

Respectfully.

Al Brandenburg, Alterra HOA Director

Maricopa, AZ 85139

ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

English the first of the second

*End of Complaint^a

Utilities' Response:

Investigator's Comments and Disposition:

Customer comments entered for the record and filed with Docket Control. *End of Comments*

Date Completed: 7/19/2010

Opinion No. 2010 - 87972